



Where AR Kids are Our Kids!

Virtual Arkansas Grievance Procedures

Most issues or questions can and should be resolved at the lowest level. Your first point of contact for classroom issues is the teacher.

There may be a time when you or someone from your school will need assistance beyond the teacher. Below you will find the steps to take when you need further assistance beyond the teacher:

- 1) Contact the Virtual Arkansas instructor to seek a resolution
- 2) If you need further assistance, contact the applicable Virtual Arkansas campus director to seek a resolution
 - a) CTE Campus: Contact James Malcom, CTE Campus Supervisor
 - i) Phone: 870-260-6046
 - ii) Email: james.malcom@virtualarkansas.org
 - b) Core Campus: Contact John Ashworth
 - i) Phone: 501-477-2781
 - ii) Email: john.ashworth@virtualarkansas.org
 - c) Concurrent Credit Campus: Contact Ellora Hicks, Concurrent Credit Campus Supervisor
 - i) Phone: 870-224-3299
 - ii) Email: ellora.hicks@virtualarkansas.org
- 3) If you need further assistance, contact the Virtual Arkansas Director of Academics for a resolution
 - a) Virtual Arkansas Director of Academics: John Ashworth
 - i) Phone: 501-477-2781
 - ii) Email: john.ashworth@virtualarkansas.org

Virtual Arkansas