



Where AR Kids are Our Kids!

Virtual 911!

Who do I contact for Virtual Arkansas support?

1. Technical Support or Questions:
 - a. Director of Technology Office
 - i. Phone: 870-637-1011
 - ii. Email: techsupport@virtualarkansas.org
2. Academic, Instructional, or Curriculum Support or Questions:
 - a. John Ashworth – Interim Director, Director of Academics
 - i. Phone: 501-477-2781
 - ii. Email: john.ashworth@virtualarkansas.org
3. Policy or Powerpanel Support or Questions:
 - a. Mike Lar – Director of Operations
 - i. Phone: 501-477-2781
 - ii. Email: mike.lar@virtualarkansas.org
4. Learning Management System (LMS) (Blackboard and Moodle) Support or Questions:
 - a. Becky Mills - Instructional Coach
 - i. Phone: 501-242-1986
 - ii. Email: rebecca.mills@virtualarkansas.org
5. Transfer Student Questions and/or Processing
 - a. Denise Gonia - Virtual Arkansas Administrative Assistant
 - i. Phone: 501-477-2781
 - ii. Email: denise.gonia@virtualarkansas.org
6. New Programming, Ideas, Suggestions, and Innovations
 - a. John Ashworth - Virtual Arkansas Interim Director, Director of Academics
 - i. Email: john.ashworth@virtualarkansas.org
7. Alternative Education and Credit Recovery Support or Questions:
 - a. Contact Denise Gonia - Virtual Arkansas Administrative Assistant
 - i. Phone: 501-477-2781
 - ii. Email: denise.gonia@virtualarkansas.org
8. Content Only Support or Questions
 - a. Contact Amanda Rauls - Virtual Arkansas Registrar / Content Only Specialist
 - i. Phone: 501-477-2781
 - ii. Email: amanda.rauls@virtualarkansas.org
9. Facilitator Support:
 - a. Contact Jennifer Pense - Virtual Arkansas Facilitator Coordinator
 - i. Email: jennifer.pense@virtualarkansas.org
10. Career and Technical Education (CTE) Support or Questions
 - a. Contact James Malcom - CTE Campus Supervisor
 - i. Phone: 870-260-6046
 - ii. Email: james.malcom@virtualarkansas.org
11. Concurrent Credit Support or Questions
 - a. Contact Ellora Hicks - Concurrent Credit Campus Supervisor
 - i. Phone: 870-224-3299
 - ii. Email: ellora.hicks@virtualarkansas.org
12. Invoicing and Registration Support or Questions
 - a. Contact Mindy Looney, Virtual Arkansas Customer Support Specialist, Registrar
 - i. Phone: 501-477-2781
 - ii. Email: mindy.looney@virtualarkansas.org